

Trained to Go Movers
Household Goods Tariff

South Carolina

REGULATIONS AND SCHEDULE OF CHARGES APPLICABLE TO CERTAIN INTRASTATE HOUSEHOLD GOODS MOVES WITHIN THE STATE OF SOUTH CAROLINA

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Applicability of Tariff

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by TRAINED TO GO MOVERS. These services are furnished between points and places in Dorchester, Berkley & Charleston Counties.

SECTION 1

1.0 Transportation Charges

Transportation Charges include the hourly rates as listed below.

1.1 Hourly Rates and Charges

Moves will be conducted on a “straight time” basis, with a minimum hourly charge as set out below plus actual travel time. The clock starts at the appropriate hourly rate when the movers leave the TRAINED TO GO MOVERS office location, and includes the movers estimate return time to the office location.

<u>Number of Movers</u>	<u>Hourly Rate</u>
Two Men and a Truck	\$145.00
Three Men and a Truck	\$185.00
Four Men and a Truck	\$225.00
Each Additional Man	\$40.00 per man/per hour

1.2 Office Hours / Minimum Hourly Charges:

TRAINED TO GO MOVERS will operate Monday – Friday, 8:00 am – 6:00 pm and Saturday and Sunday from 8:00am – 4:00pm.

Monday- Friday	Two-Hour Minimum Charge
Saturday- Sunday	Two-Hour Minimum Charge
Recognized Federal Holidays	Two-Hour Minimum Charge

After the minimum hourly charge, the hourly rates are calculated in fifteen-minute increments. Any interim charge is rounded up to the next fifteen-minute increment. If customers cancel within 48 hours of their move, Trained to Go Movers will charge the applicable minimum. Hourly rates are the same, seven days a week, 24 hours a day, in every season of the year. Customers are not charged an additional fee for overtime labor.

SECTION 2

2.0 ADDITIONAL SERVICES

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff, in connection with a move involving additional items:

2.1 Bulky Article Charges (per item)

- Upright or Baby Grand Pianos - \$180
- Pool Tables- \$275
- Gun cabinet - \$90
- Steel Gun Cabinet (in excess of 400 lbs.) - \$150
- Hot Tubs, Whirlpools - \$250
- Riding Lawnmowers- \$120
- Freezers - \$90
- Golf Carts \$150

2.2 Elevator or Stair Carry

TRAINED TO GO MOVERS does not charge an additional fee for elevator or stair carry,

2.3 Excessive Distance or Long Carry Charges

TRAINED TO GO MOVERS does not charge an additional fee for carrying articles an excessive distance to or from the motor vehicle.

2.4 Pick Up and Delivery

TRAINED TO GO MOVERS does not charge an additional fee for making additional pick-ups or deliveries after the initial stop.

2.5 Packing and Unpacking

2.5.1 TRAINED TO GO MOVERS does not charge an additional fee for packing and unpacking. The packing rate is the same as the hourly rate listed in Section 1; plus, the market price of packing materials, including sales tax on the materials.

2.5.2 TRAINED TO GO MOVERS is not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. TRAINED TO GO MOVERS reserves the right to decline any moves consisting of extremely large or fragile items.

2.6 Piano Charges

TRAINED TO GO MOVERS will move pianos for the hourly rate charge plus a handling charge listed in Section 2.1

2.7 Articles, Special Servicing

The rates and charges in this tariff do not include servicing or connection of appliances such as freezers, refrigerators, computer equipment, washers, dryers, televisions, and similar articles.

2.8 Waiting Time

The customer is charged the rates specified in Section 1 for all waiting time or delays which are not the fault of TRAINED TO GO MOVERS.

SECTION 3

3.0 RULES AND REGULATIONS

3.1 Claims

3.1.1 All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading.

3.1.2 Claimant must notify carrier of all claims for concealed damage within 30 days of the move. TRAINED TO GO MOVERS must be given reasonable opportunity to inspect damaged items.

3.1.3 Although our movers will be careful with your possessions, from time-to-time damages may occur. If damages are caused by our service, TRAINED TO GO MOVERS reserves the right to repair the damage(s) in question. If we determine that damages cannot be repaired, we reserve the right to either replace or compensate pursuant to Section 3.4.1 for the damage. If there is damage, notify TRAINED TO GO MOVERS immediately. They will complete a Damage Report before they leave your site. If you discover damage after the move, call the office within 30 days of your move. No damage claims will be honored until the charges for moving services are paid in full.

3.2 Computing Charges

TRAINED TO GO MOVERS rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

3.3 Governing Publications

TRAINED TO GO MOVERS rates and charges are governed by the terms and conditions of this tariff, and the Rules and Regulations of the South Carolina Public Service Commission.

3.4 Items of Particular Value

TRAINED TO GO MOVERS does not assume any liability whatsoever for documents, currency, credit cards, jewelry, watches, precious stones or articles of extraordinary value including accounts, bills, deeds, evidence of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of peculiarly inherent or intrinsic value, precious metals or articles manufactured there from. TRAINED TO GO MOVERS will not accept responsibility for safe delivery of such articles if they come into TRAINED TO GO MOVERS possession with or without TRAINED TO GO MOVERS knowledge.

3.4.1 Valuation Coverage

TRAINED TO GO MOVERS liability shall be \$0.60 per pound for the actual weight of any lost or damaged article or articles. A claim for any article that may be lost, destroyed, or damaged while in the custody of TRAINED TO GO MOVERS will be settled based on the weight of the article times \$.60 per pound.

This value is often less than the actual value of your article(s).

3.4.2. Full (Replacement) Value Protection. Full replacement coverage may be obtained from third-party providers.

3.5 Bill of Lading, Contract Terms, and Conditions

Each customer will be provided with a copy of TRAINED TO GO MOVERS Bill of Lading. The terms and conditions of the Bill of Lading, attached hereto, are hereby incorporated by reference.

3.6 Delays

TRAINED TO GO MOVERS shall not be liable for any delays in transporting household goods resulting from an act of God or fault or neglect of any unforeseen entities.

SECTION 4

4.0 PROMOTIONS

TRAINED TO GO MOVERS shall apply the following promotions, in a uniform and nondiscriminatory fashion:

4.1 Military/Senior Citizens

TRAINED TO GO MOVERS offers no special rates or promotions for Military or Seniors.